



KORN/FERRY INTERNATIONAL
Greatness Cultivated

As Atuais Demandas dos Mercados Brasileiro e Estrangeiro

AMCHAM

Abril de 2013

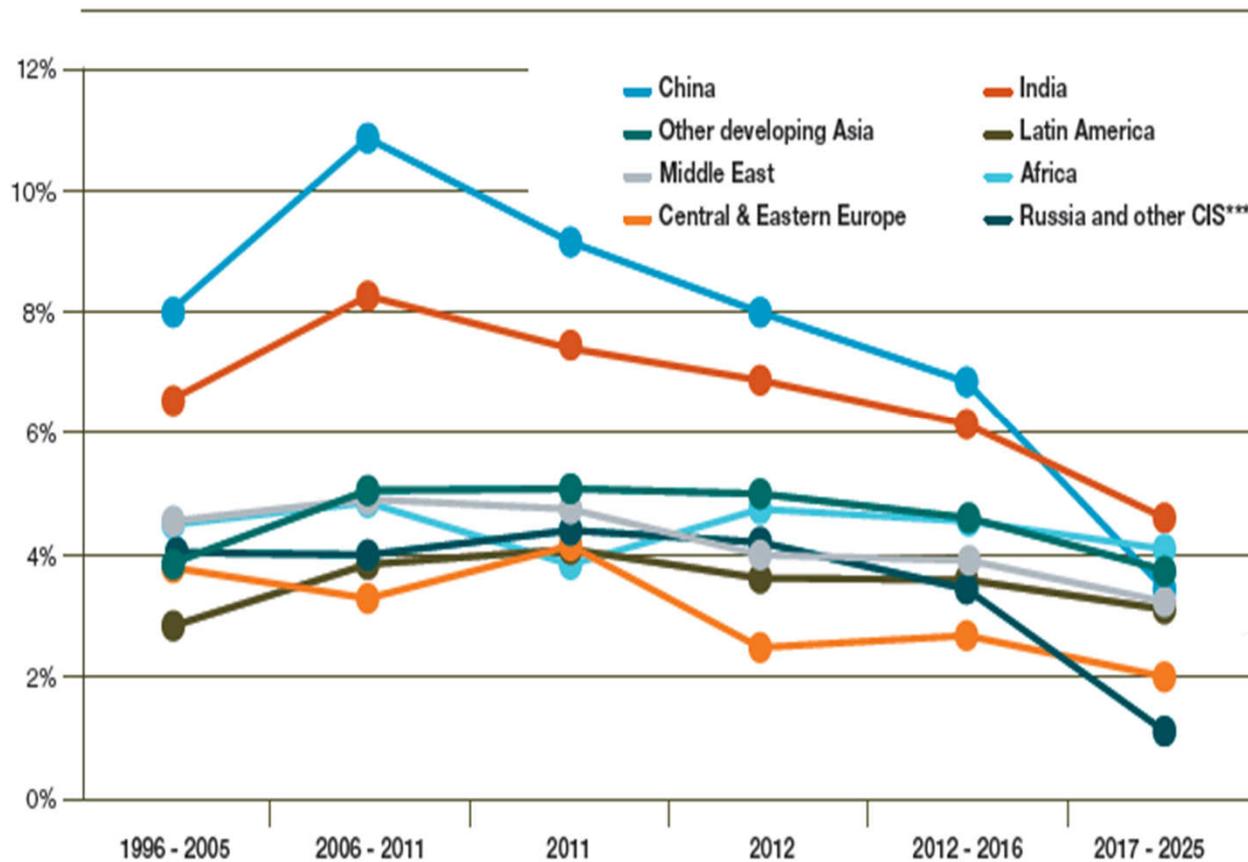
Agenda:

- ✓ **Outlook : Shifting from Easy Growth to “Smart” Growth**
- ✓ **Organizational Agility**
- ✓ **What does this all mean**



Easy Growth Will Give Way to Smart Growth

Slowing GDP growth in emerging markets



The party is over!



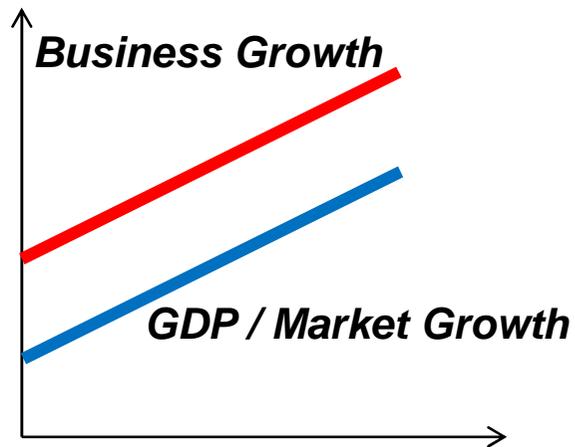
Easy Growth to Smart Growth Shifts

	FROM	TO
	Easy Growth	Smart Growth Conditions
Markets	With GDP and other growth strong, the market can sustain multiple players.	With economy weak or slowing, only the leading players will win ; others will fall behind.
Demand	Customers spend and invest even to the point that demand outstrips supply.	Customers cut spending and investment, so supply outstrips demand.
Investors	Investors are keen to invest in growth ideas.	Investors are focused on avoiding risks.
Talent	War for talent is fought with number of boots on the ground.	Smart growth talent – the special forces of business – is in high demand.
Regulation	Regulatory environment has a growth bias.	Regulatory pressure to reduce risks.
Innovation	Innovation is fast-paced but not disruptive.	Disruptive innovation leads to new models.

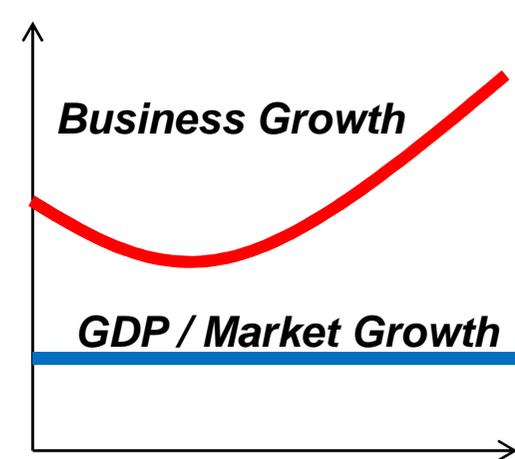


Smart growth leadership

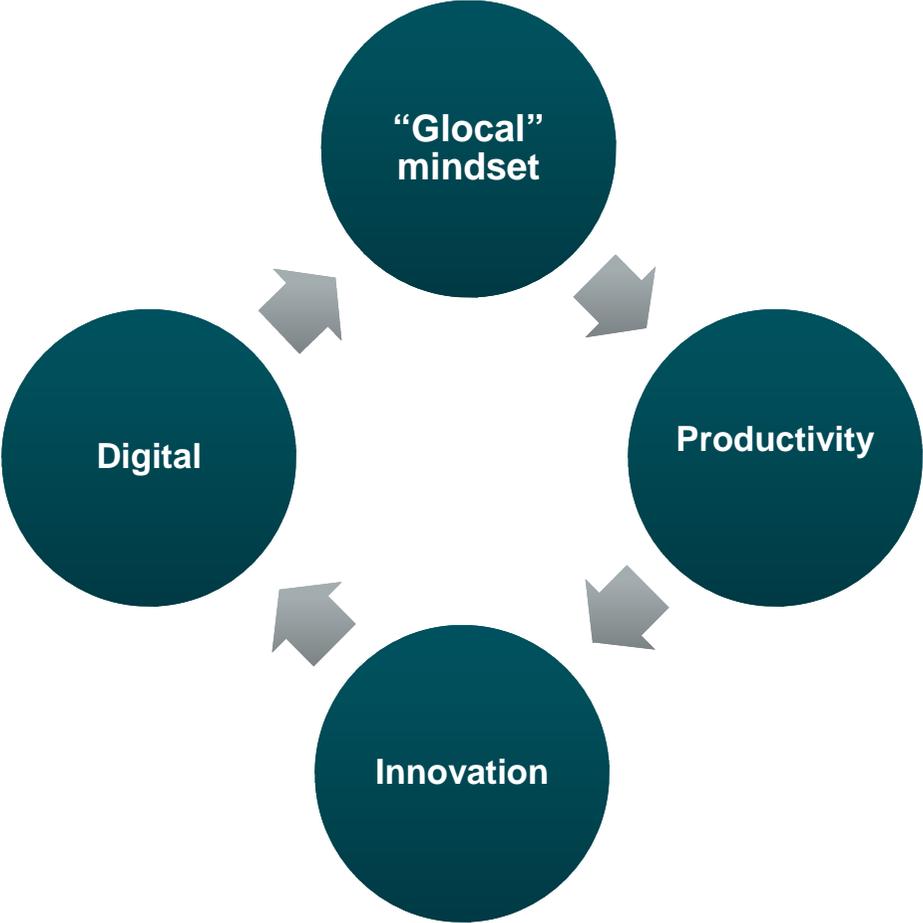
EASY GROWTH LEADERSHIP



SMART GROWTH LEADERSHIP



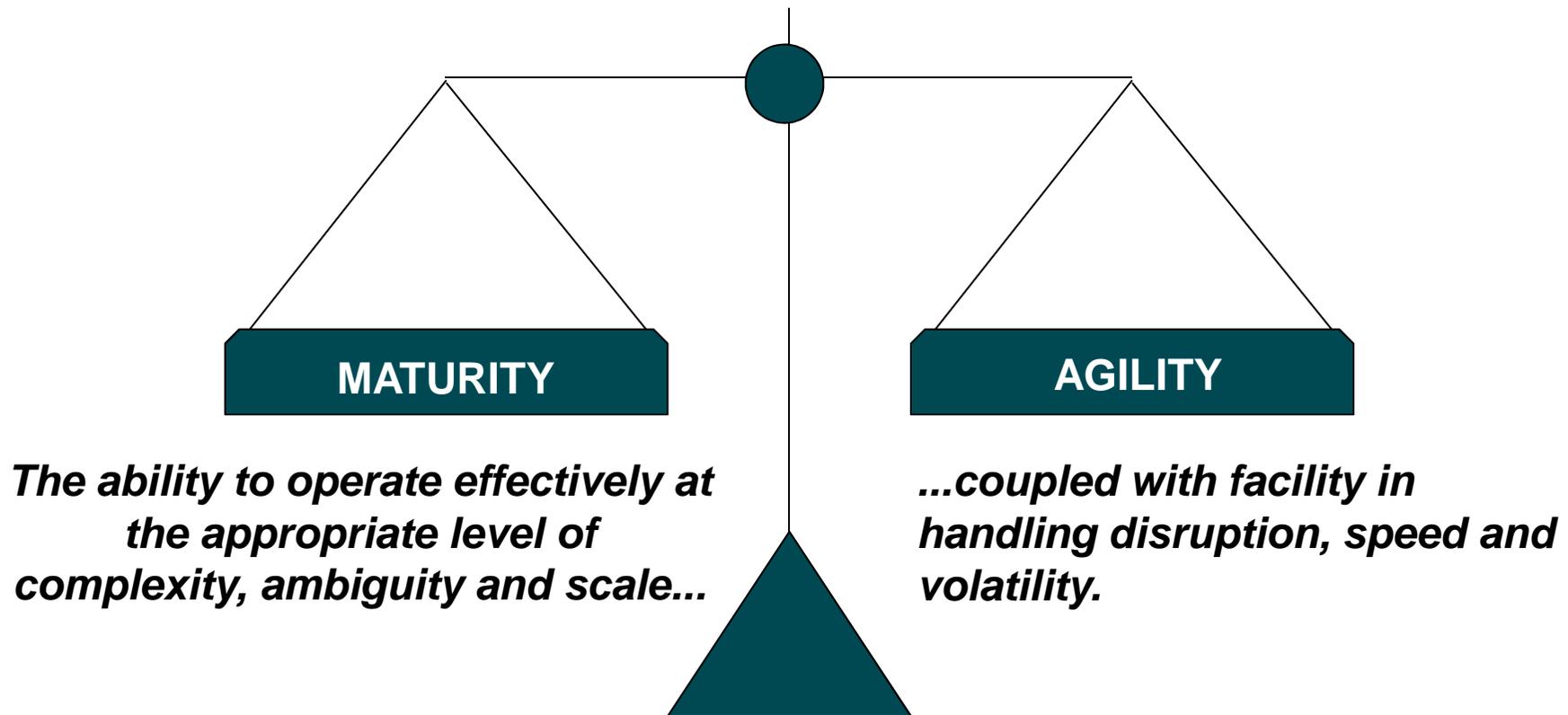
Major Forces Affecting Future Business Performance



Organizational Agility will be Key Differentiator of Smart Growth Leaders



What is organizational agility?



Forces Influencing the Need for Organizational Agility – World and Brazil

WORLD

- **1B new consumers** in emerging markets.
- Shifting demographics are affecting consumption
- Rise of Digital Consumer.
- Increased Supply Chain/Productivity Volatility.
- **M&A** activity on the rise.
- **Innovation** as a key growth driver.
- **Lack of talent** to meet demands in emerging markets.

BRAZIL

- **30+ MM new consumers; a new mindset to serve the bottom and new “middle” of the pyramid (unlearn)**
- **Brazil is aging - by 2050, 23% will be older than 75 years; by 2040, life expectancy for women reaches 83 years and 77 years for men**
- **More than 50 MM internet users and > 300 MM mobile lines**
- **Infrastructure, regulation, efficiency**
- **Increasing consolidation across sectors**
- **Brazil is now part of a global game – simultaneity, ubiquity, instantaneity**
- **There is a shortage of quantity (18-24 yrs fell from 25 MM (2005) to 21 MM (2012) and quality (Brazil reached 100 k ex-pats in 2012)**



Global Talent Forces affecting Organizational Agility

- **Talent war exists in both mature and rapid growth markets**
 - **Most “in-demand” jobs did not exist 5 years ago**
 - **By 2025, Millennials will make up 60% to 75% of the global workforce.**
 - **By 2015 there will be 1.3 billion ‘mobile workers’, representing nearly 40 percent of the global workforce.**
 - **Before global recession, 1 in 10 employees felt disengaged from their job. Today, 4 in 10 feel that way.**
 - **CEOs consistently rate strategic talent management as area in need of dramatic change in 2013-14.**
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Talent Trends in Latin America influencing Organizational Agility

- **Huge demand has been met with local talent; although isn't sustainable to support growth.**
- **Latin executives have prioritized stability/retention over career advancement.**
- **Increased global spotlight and investment will drive demand for executives who can function on a global stage.**
- **Millennial perspectives on careers and working**
- **Multi-cultural sensitivity is on rise.**



What does this all mean?

- 1. Increasing demand of a different breed of executive talent**
- 2. Trails of development would need to be rethought**
- 3. Great supply of talent outside Brazil (non-cyclical behaviour).**
- 4. Brazilian companies still biased towards the “ready now” candidates**
- 5. Risk averseness is high. Perception that Brazil is too different and that expat candidates would have a higher failure rate are still present**





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